



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Aleksander Szlam
Serial No. : 09/437,414
Filed : November 10, 1999
For : Dynamic and Interdependent Processing of
Inbound and Outbound Communications
Attorney's Docket : CONCERTO-500AX
Examiner : Ovidio Escalante
Group Art Unit : 2614

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11/17/00

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AMENDMENT

Mail Stop AF
Commissioner of Patents
PO Box 1450
Alexandria, VA, 22313-1450

Sir or Madam:

In response to the Office Action dated May 17, 2006, please amend the above-identified Patent Application as follows: